



Quick Start Guide

Cylance Smart Antivirus™



CYLANCE

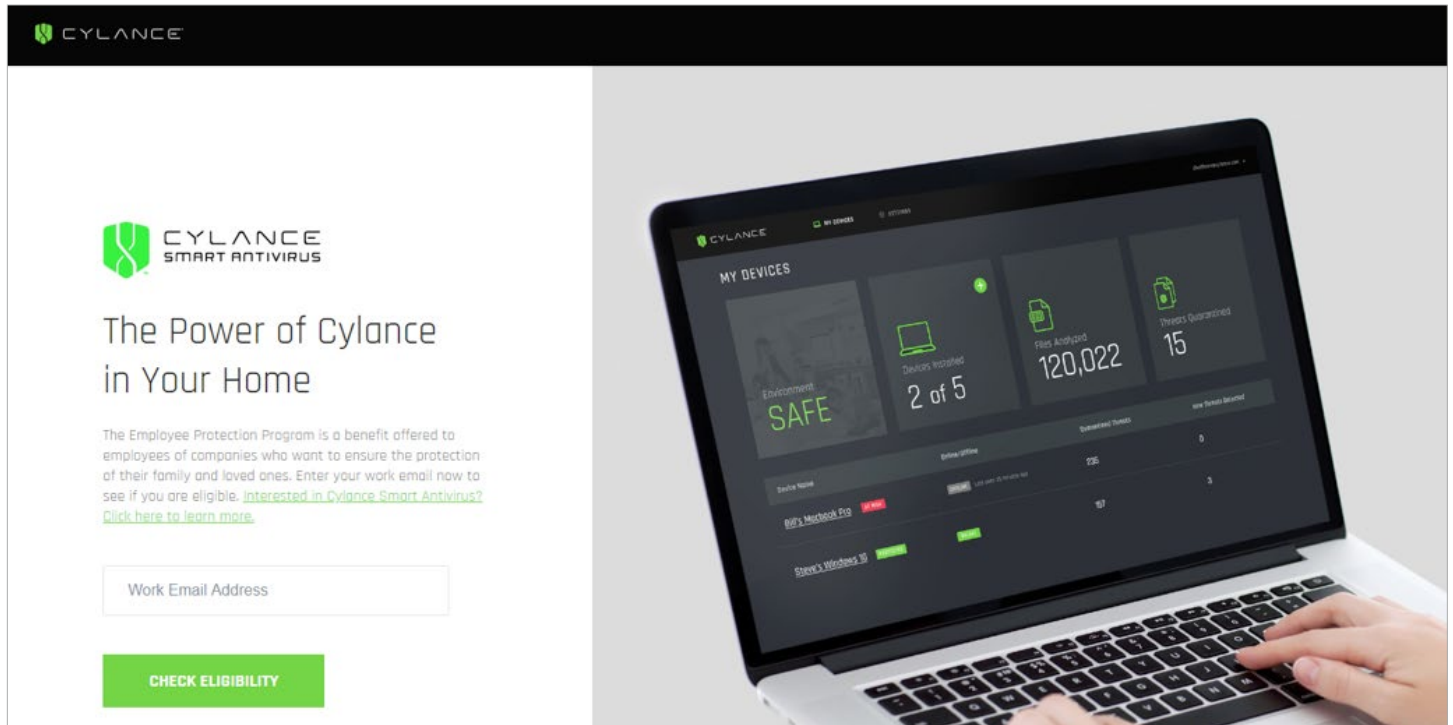
Welcome To Cylance Smart Antivirus

Cylance Smart Antivirus is the first next-generation antivirus available to consumers and provides families with the only enterprise-class security software designed for personal use. Using artificial intelligence, Cylance Smart Antivirus eliminates the need for updates and popups while it protects you and your loved ones against the latest cybersecurity threats.

Step 1: Get a Subscription

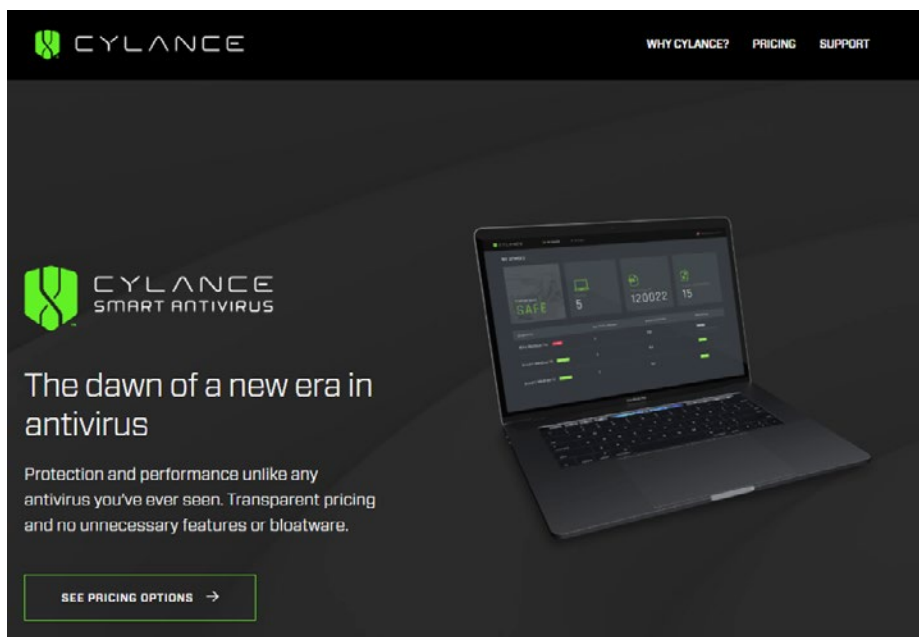
Option 1: Employee Benefit

If your company is offering Cylance Smart Antivirus as an employee benefit, go to <https://home-registration.cylance.com> and use your work email address to check your eligibility and register for a license of Cylance Smart Antivirus. If you are eligible, you will receive an email from Cylance®. Eligibility is based on whether your company has pre-purchased licenses or has enrolled in Cylance's Employee Purchase Program.



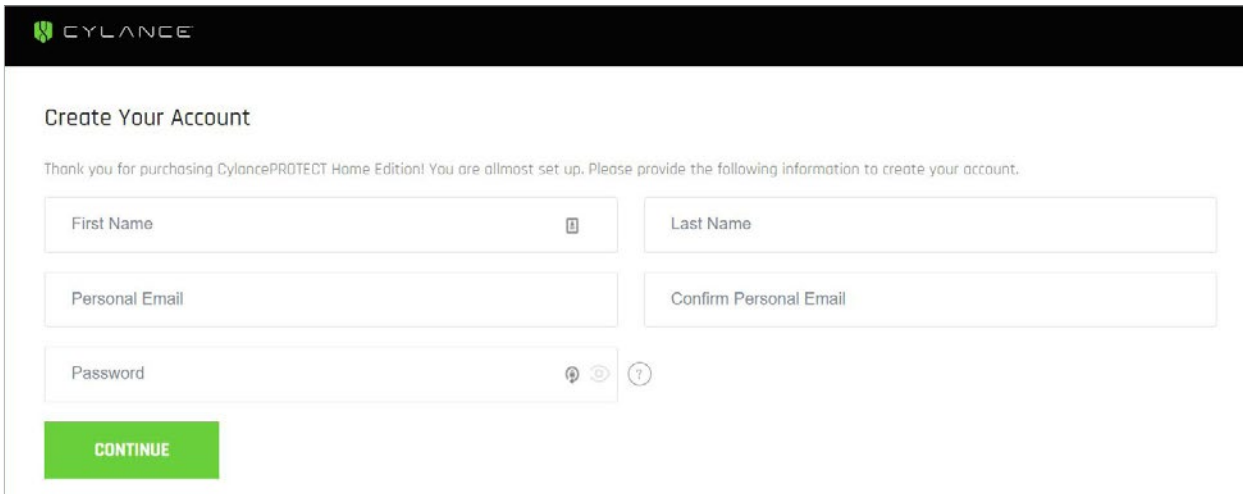
Option 2: Purchase a Subscription

Go to <https://shop.cylance.com> to purchase a subscription of Cylance Smart Antivirus that best suites your family's needs.



Step 2: Create Login

After you have purchased your subscription of Cylance Smart Antivirus, create your new account by entering your name, personal email address, and a password.

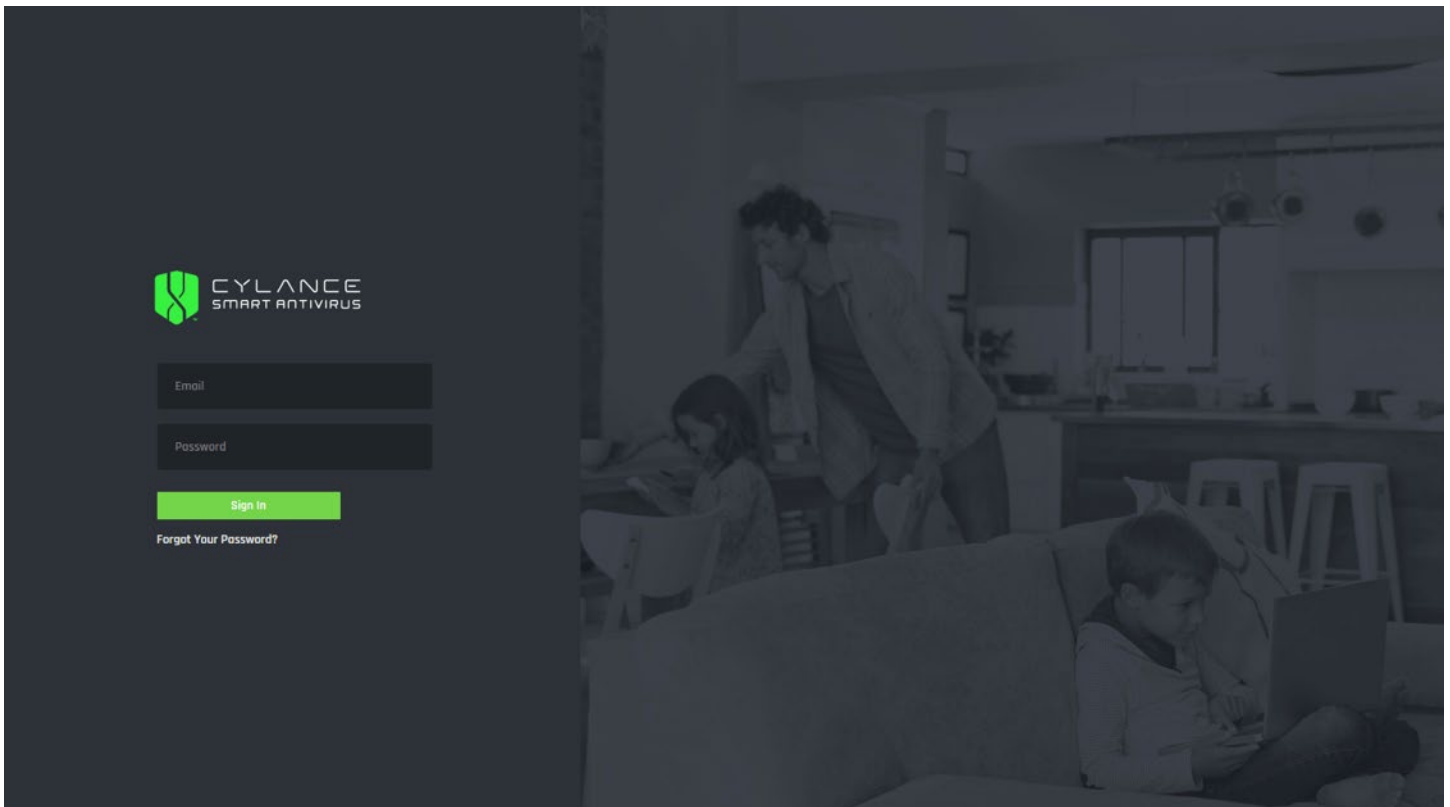


The screenshot shows the 'Create Your Account' form on the Cylance website. At the top left is the Cylance logo. The form title is 'Create Your Account'. Below the title is a thank-you message: 'Thank you for purchasing CylancePROTECT Home Edition! You are almost set up. Please provide the following information to create your account.' The form contains five input fields: 'First Name', 'Last Name', 'Personal Email', 'Confirm Personal Email', and 'Password'. The 'Password' field has three icons: a lock, an eye, and a question mark. A green 'CONTINUE' button is located at the bottom left of the form.

Step 3: Get Familiar with the Dashboard

After your account is created and you accept the license agreement, you will be automatically taken to the Cylance Smart Antivirus Dashboard. We recommend bookmarking the Dashboard's web address <https://mydashboard.cylance.com> to quickly access the Dashboard in the future. Your username is the personal email address you used to create your account.

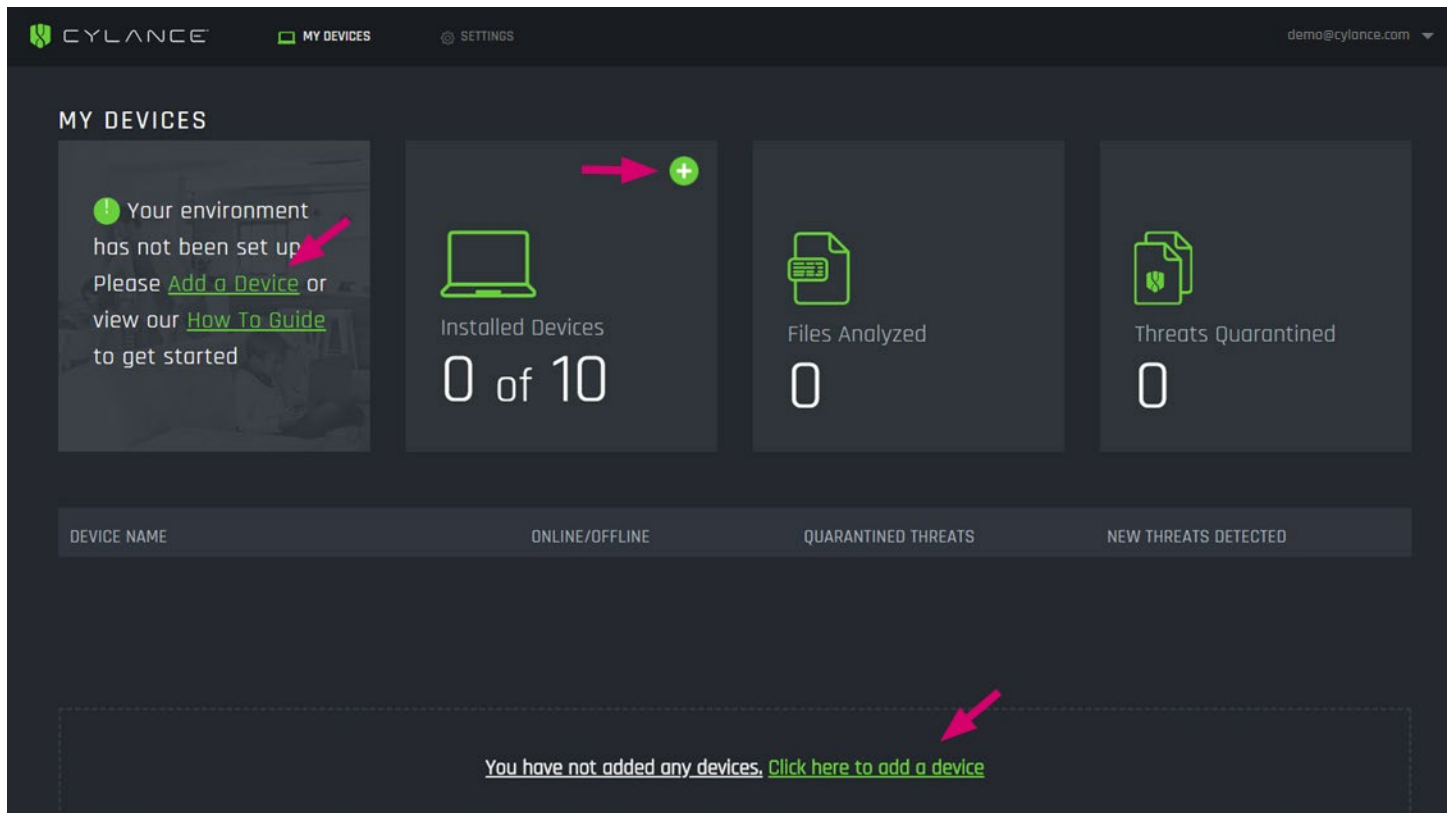
The Cylance Smart Antivirus Dashboard is used to manage the protection settings and threat activity of every device in your household or family. The Dashboard gives you visibility into the overall digital safety of the people you care the most about so you can protect them without having to physically access their device. It is also where you will download installers for both PC and Mac computers.



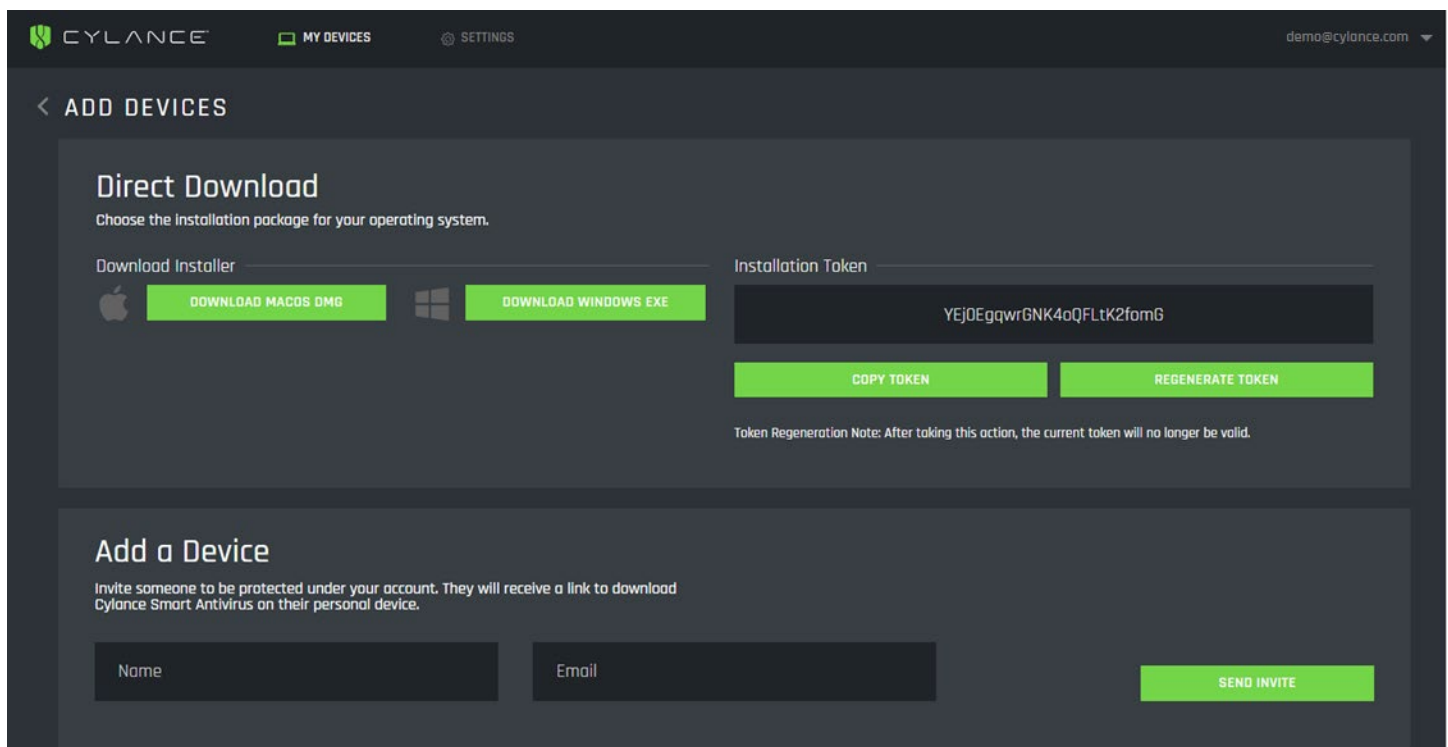
Step 4: Install on PC or Mac

Cylance Smart Antivirus must be installed on each system you want to protect (Windows or Mac device). You can download the installation file for Windows or Mac systems. The installation file works with 32-bit and 64-bit operating systems.

1. From the Dashboard, go to **My Devices**, then **Add Devices**.



2. Click the **Download Windows EXE** or **Download MacOS DMG** button to download the installation file.



3. Locate the downloaded installation file, then double-click it. Ensure you are using the correct installation file (Windows or Mac) on the correct operating system.
4. Follow the installer's instructions.
5. When prompted, paste or type the Installation Token into the installer. Use the **Copy Token** button in the Dashboard to copy it to your clipboard.
6. Continue with the installation.
7. Once the installation of Cylance Smart Antivirus is completed, the device name is automatically added to **My Devices** in the Dashboard.

NOTE: The "Device Name" that is displayed in the Dashboard is automatically taken from the "Computer Name" of the Windows or Mac device.

Step 5 (Optional): Invite Family and Friends

Your Cylance Smart Antivirus subscription lets you extend protection to your loved ones. You can allow family and friends to install Cylance Smart Antivirus on their computers as long as you have available seats on your license.

1. From the **Dashboard**, go to **My Devices**, then **Add Devices**.
2. Under **Add a Device**, enter the name and email address of a person you wish to invite to be protected under your account, then click **Send Invite**.
3. The person will receive an email with links to download the Window and Mac installers.
4. Have them follow the instructions in **Step 4** to complete the installation.

System Requirements

Operating System:

- Windows 7, 8, 8.1, and 10
- Mac OS X 10.9, 10.10, and 10.11
- macOS 10.12 and 10.13

RAM: 2GB

Available Hard Drive Space: 300MB

Additional Requirements: Microsoft .NET Framework 3.5 SP1 or higher (Windows only)

Internet Browser Support:

- Google Chrome (latest version)
- Mozilla Firefox (latest version)
- Microsoft Edge (latest version)
- Microsoft Internet Explorer version 10 or higher (with latest updates)

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